

HEATHER JARVIS

Student Loan Expert

CONTACT INFORMATION FOR STUDENT LOAN SERVICING CENTERS

Aspire Resources Inc.
Phone: 855/475-3335
Fax: 515/471-8180
TDD/TTY: 855/475-4889
Overseas borrowers: 515/471-3999
Web site: www.AspireResourcesInc.com
E-mail: LoanCounsel@AspireResourcesInc.com
Office Hours: 7:00 a.m. - 7:30 p.m. (CT), Monday through Friday.

CornerStone
Phone: 800/663-1662
Fax: 801/366-8400
TDD/TTY: 801/321-7130
Overseas borrowers: 801/321-7295
Web site: www.MyCornerStoneLoan.org
E-mail: CustomerService@mycornerstoneloan.org
Office Hours: 6:00 a.m. - 7:00 p.m. (MT), Monday through Thursday. 6:00 a.m. - 5:00 p.m. (MT), Friday.

ECSI Federal Perkins Loan Servicer
Phone: 866/313-3797
Fax: 412/490-7498
TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.
Overseas borrowers: 866/313-3797
Web site: www.efpls.com
Office Hours: 8:00 a.m. – 8:00 p.m. (ET), Monday through Friday.

ESA/Edfinancial
Phone: 855/337-6884
Fax: 865/692-6348 or 865/692-6349
TDD/TTY: 855/337-6884
Overseas borrowers: 855/337-6884
Web site: www.edfinancial.com/DL
Contact Us Page: www.edfinancial.com/Contact
Office Hours: 8:00 a.m. – 8:30 p.m. (ET), Monday through Thursday. 8:00 a.m. – 6:00 p.m. (ET), Friday.

FedLoan Servicing (PHEAA)
Phone: 800/699-2908
Fax: 717/720-1628
TDD/TTY: 800/722-8189
Overseas borrowers: 717/720-1985
Web site: www.myfedloan.org
Office Hours: 8:00 a.m. – 11:00 p.m. (ET), Monday through Thursday. 8:00 a.m. – 9:00 p.m. (ET), Friday.

Granite State - GSMR
Phone: 888/556-0022
Fax: 603/227-5415
TDD/TTY: A borrower who is hearing-impaired may e-mail dlcustomerservice@gsmr.org for assistance. A borrower who is hearing-impaired may also use the 711 Telecommunications Relay Service for assistance.
Overseas borrowers: 603/227-5321
Web site: www.gsmr.org
E-mail: dlcustomerservice@gsmr.org
Office Hours: 8:00 a.m. – 6:00 p.m. (ET), Monday through Friday.

EDUCATIONAL RESOURCES AND TRAINING
FOR STUDENT LOAN BORROWERS & THE PEOPLE WHO LOVE THEM

askheatherjarvis.com

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Great Lakes Educational Loan Services, Inc.

Phone: 800/236-4300

Fax: 800/375-5288

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 608/246-1700

Web site: www.mygreatlakes.org

Office Hours: 7:00 a.m. - 9:00 p.m. (CT), Monday through Friday.

MOHELA

Phone: 888/866-4352

Fax: 866/222-7060

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 636/532-0600

Web site: www.mohela.com

Office Hours: 7:00 a.m. - 9:00 p.m. (CT), Monday through Thursday. 7:00 a.m. - 5:00 p.m. (CT), Friday.

Nelnet

Phone: 888/486-4722

Fax: 877/402-5816

TDD/TTY: A borrower who is hearing-impaired may Web chat with a representative by visiting the Web site and clicking on "Chat Now".

Overseas borrowers: 303/696-3625

Web site: www.nelnet.com

Office Hours: 24 hours a day, 7 days a week.

OSLA Servicing

Phone: 866/264-9762

Fax: 855/813-2224

TDD/TTY: 405/556-9230

Web site: www.osla.org

E-mail: DLcustserv@osla.org

Office Hours: 8:00 a.m. – 5:00 p.m. (CT), Monday through Friday.

Sallie Mae

Phone: 800/722-1300

Fax: 866/266-0178 (within United States)

Fax: 570/706-8563 (outside United States)

TDD/TTY: 877/713-3833

Overseas borrowers: If toll-free (no cost per call) number cannot be accessed, use 317/806-0580 (cost per call)

Web site: www.salliemae.com/FederalLoans

Office Hours: 8:00 a.m. - 9:00 p.m. (ET), Monday through Thursday. 8:00 a.m. - 8:00 p.m. (ET), Friday.

VSAC Federal Loans

Phone: 888/932-5626

Fax: 802/654-3777

TDD/TTY: 800/281-3341

Overseas borrowers: 802/654-3796

Web site: www.VSACFederalLoans.org

E-mail: fedinfo@vsac.org

Office Hours: 8:00 a.m. – 6:00 p.m. (ET), Monday through Thursday. 8:00 a.m. - 4:30 p.m. (ET), Friday.

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